

"I know when I look back at my career, I will be proud of the fact that we were able to meet the requirements of the American warfighter with the help of the folks in the AbilityOne Program."

- Thomas Bouchard, Supervisory Contract Specialist  
U.S. Army Soldier Systems Center



## Meeting Your Needs Nationwide

**NISH National Office**  
Vienna, VA

### NISH Regional Offices

East  
Vienna, VA

South  
Kennesaw, GA

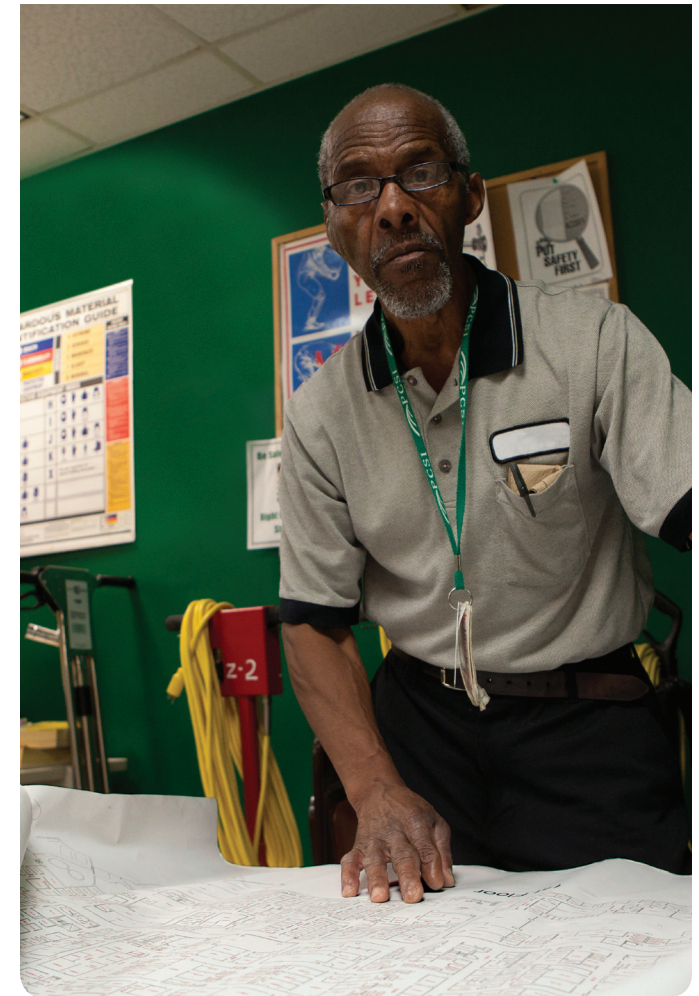
North Central  
Des Plaines, IL

South Central  
Arlington, TX

Pacific West  
San Ramon, CA

Northwest  
Seattle, WA

# Total Facilities Management Services



AbilityOne.org  
(800) 999-5963





## Helping You Focus on Your Job

For over 15 years, the AbilityOne Program has been providing quality facilities management support services to the Federal government. Our commitment has enabled us to formulate a proven process that we successfully apply to Federal facilities across the country, with contracts currently valued over \$100 million, providing more than 1,000 jobs for people with significant disabilities.

With AbilityOne, our customers save money and improve performance through expert management and operations of facilities. Our national network of nonprofit agencies is comprised of skilled professionals that use best-in-class technology to provide customized solutions specifically tailored to meet your facility management needs.

The AbilityOne Program offers a wide range of facilities management expertise for all types of government facilities projects, such as Base Operation Support Services, Directorate of Public Works and single facilities including hospitals, family housing units, headquarters, military bases, libraries, Federal buildings, warehouses and fleet buildings.

AbilityOne is dedicated to providing total facilities management solutions to meet your needs including:

- Facilities operation and maintenance
- Public works services
- Custodial services
- Grounds and landscaping management
- Preventive maintenance
- Laundry services
- Fleet and transportation
- Mail center operations
- Administrative services
- Engineering and construction management
- Contact center services
- Food services
- Security
- Housing management
- Waste management
- Water treatment
- Supply chain and warehousing management
- Utility system management
- Contract closeout services
- Secure document control

### ENSURING SUCCESS

Our goal is to help our customers preserve a clean, safe, comfortable, well-maintained working facility for their staff and general public. With safety and quality control as cornerstones of the AbilityOne facilities management program, we focus on best practices to deliver a service that consolidates daily facility functions with a single point of contact.

The AbilityOne Program provides our Federal customers the opportunity to establish a long-term partnership to manage their facility support services, eliminating re-procurement costs, repeat start-up costs, and learning curves.

**AbilityOne Total Facilities Management is on the Federal Supply Schedule (FSS), which provides a Contracting Officer the opportunity to purchase services while working through the Procurement List (PL) addition process. This means faster start-up times and a simplified contracting process.**



### TOP CUSTOMERS

- Department of Defense
- Department of Justice
- Department of Agriculture
- Office of Personnel Management
- General Services Administration

### AWARDS & CERTIFICATIONS

- ISO 9001:2000 Quality Control Standard
- ISO 14001 Certification
- The Joint Commission Certification (formerly JCAHO)
- LEED Green Cleaning Certification
- Commendations from the Center for Health Promotion and Preventive Medicine (CHPPM)
- Preferred Supplier Award for Facility Services from numerous Federal government locations